



About South Side Help Center

South Side Help Center was established in 1987 as a 501(c)(3) non-profit organization by community residents whose professional and health service activities motivated them to establish an agency dedicated to identifying and addressing the health and social support needs of families who are at risk for negative health and life outcomes. Located on Chicago's south side in the Roseland community, the center's service area covers the entire south side of Chicago, however the agency provides service to all areas of the city upon request.

Agency Mission

The agency's mission is to provide people with healthy and positive alternatives. By providing prevention and intervention services, lifesaving information is provided to residents and to the general population. Particularly for the youth, South Side Help Center provides positive and constructive activities created to enhance and develop their social and interactive skills. We are able to reach youth in the community and it's residents by sending information to the community about our programs, conducting street outreach and through local school networking.

Contact Us

To inquire about CBA services contact BANCC at 773.701.4260

BANCC Capacity Building Unit,
9415 South Western Ave. Suite 203
Chicago Illinois 60643

Vanessa Smith - Executive Director
CBA STAFF

Pamela Tassin - Program Director

Charles Nelson - CBA Specialist

Shaune Freeman - CBA Specialist

Ericka Dawson - CBA Specialist

Erin Fletcher - CBA Program Asst.

Osceola Muhammad - Creative Director



South Side Help Center
10420 South Halsted Street
Chicago, Illinois 60628
773.445.5445 phone
773.445. 9818 fax

www.southsidehelp.org

Follow Us



Geographical Service Area: The United States and its territories. Funding provided in whole or part by the Centers for Disease Control and Prevention through Cooperative Agreement Number U65/PS001685-02



Living Our Mission
Serving People
Strengthening Communities

Help Is Here

As an established organization in the heart of the community, South Side Help Center (SSHC) works closely with community partners, stakeholders, and national experts to address the health outcomes of minority and at-risk populations.

Through its Building and Nurturing Communities of Color (BANCC) project, community-based organizations across the country are provided training and technical assistance through the capacity building assistance (CBA) program.

In essence, we provide help to organizations just like us!

Who is BANCC?

A national, CDC-funded program providing capacity building assistance services (CBA) to faith/community based organizations (F/CBOs) that provide HIV prevention and care services. The BANCC team provides CBA services under CDC PS09-906, Category A: CBA for CBOs with a focus on Organizational Infrastructure & Program Sustainability (OIPS); Evidence Based Interventions (EBIs); and Public Health Strategies (PHS).



What is CBA?

Capacity Building Assistance (otherwise known as see'-ba), is a comprehensive menu of training and technical assistance services provided to individuals, groups and organizations to help improve and maximize performance and to bring about sustainable outcomes. CBA provided by BANCC is an ongoing process which involves the spirit of partnership and collaboration to help plan, implement and sustain science based, behavioral, and culturally appropriate HIV prevention and care interventions and strategies.

Through the art and science of CBA, five key delivery mechanisms are used:

1. Information Transfer
2. Technology Transfer
3. Skills Building
4. Technical Service
5. Technical Consultation

The ultimate goal of BANCC CBA services is to help advance the goals of the National HIV/AIDS Strategy (NHAS) and reduce the impact of HIV.

What offerings are included in BANCC's menu of services?

- ARTAS: Linkage to Care
- Board Development
- Cultural Competence (Fundamentals & LGBTQ)
- Fundraising (Fundamentals & Advanced)
- High Impact Prevention (HIP)
- CBO Leadership Development
- Motivational Interviewing
- Procedural Guidance (SISTA, RAPP, & SIHLE)
- Social Marketing
- Strategic Planning
- Succession Planning
- Recruitment & Retention

How do we submit a request for CBA?

Process for submitting CRIS requests –

1. Requestor consults with his/her Project Officer or CBA contact at local department of health
2. Requestor submits the request for CBA into CRIS for TA or Training
3. CDC CBA Coordinator assigns the CBA provider
4. CBA Provider contacts recipients and confirms the need
5. CBA Provider submits Action Plan in CRIS
6. Requestor, Recipient, Project Officer, and Program Consultant Review Action Plan
7. CBA Provider Conducts CBA services
8. CBA Provider submits Completion Form in CRIS
9. CBA Recipients receive automated survey from CRIS

To assist you in the CRIS request process, feel free to contact BANCC via email at cba@southsidehelp.org or give us a call at (773) 701-4260.

**Bottom line...
we are here to help
your organization
perform optimally!**